NEW JERSEY BOARD OF PUBLIC UTILITIES Performance Indicators - 2020	Frequency	Desired Trend	FY19 Actual	FY20 Revised	FY21 Target
Assure Safe and Reliable Utility Service Delivery					
Utility damages per 1,000 markout requests (annual reporting)	a	reduce	2.6	2.45	2.33
Number of pipeline inspections per 100 miles of main and transmission pipelines in service (annual reporting)	m	reduce	1.09	1.33	1.26
Number of water main breaks among BPU-regulated water utilities	a	reduce	43	38	36
Percent of water within system that is lost and unaccounted for, post-Distribution System Improvement Charge (DSIC) infrastructure replacement funding program	a	reduce	16%	15%	14%
Promote Affordable and Effective Utility Service					
Average monthly NJ residential gas bill - (\$/therm)	m	reduce	\$1.08	\$1.05	\$1.05
Average monthly NJ residential electric bill - (\$/kwh)	m	reduce	\$0.17	\$0.17	\$0.16
Average monthly NJ residential water bill - (\$/month)	m	reduce	\$49	\$55	\$52.00
Number of recipients supported by energy assistance grants	a	increase	437,747	437,544	450,406
Total benefits distributed (in millions)	a	increase	\$197.10	\$196.10	\$196.20
Number of customer contacts	a	increase	25,056	27,553	30,105
Community solar capacity awarded to support LMI customers (40% of 75 MW) (MW)	a	increase	n/a	39.77	39.77
Promote Clean Energy Sources					
Clean Energy Program Lifetime electricity savings (MWh)	a	increase	7,446,341	12,980,387	12,980,387
Clean Energy Program Lifetime fuel savings (MMBtu)	a	increase	13,583,238	14,660,746	14,660,746
Peak demand savings (kW)	a	increase	75,304	107,356	107,356
Energy efficiency projects, Comfort Partners (homes completed)	a	increase	4,270	4,500	5,846
Gas Savings - Comfort Partners (therms)	a	increase	27,935	25,000	40,283
Electric Savings - Comfort Partners (KwH)	a	increase	47,620	36,000	67,000
Total number of solar installations	a	increase	113,999	129,500	145,000
Percent of offshore wind goal awarded (1,100 as a % of 7,500 MW)	a	increase	n/a	14.70%	30.60%
Number of EV incentives awarded	a	increase	n/a	2,200	6,000
Number of EV municipal grants awarded (chargers or EVs)	a	increase	n/a	15	n/a